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## Computer Network Services Cooperative

The ESD 105 Computer Network Services Cooperative provides high level technical support to participating member school districts, offering hardware and



software solutions to create an effective infrastructure for school operations. The members of our technical staff are scheduled at the co-op school districts on a daily, weekly, or monthly basis to support their office and classroom needs. We also assist schools through remote management and phone support. Each district is responsible for assigning priorities and tasks that the assigned network specialist from ESD 105 will perform.

We are able to support schools in the following areas:

- Installation of firewalls
- Servers (file, caching, e-mail, Web, print, etc.)
- Installation and repair of network infrastructure (cables and switches)
- Desktop and peripheral installations
- Installation of voice mail systems
- Staff trainings

## K20 services and videoconferencing

ESD 105 provides technical and operational support for the K20

Network to all school districts in our region. The K20 Network is a statewide resource incorporating intranet, Internet, and interactive video services for all K-12 school districts and public libraries in Washington. The system allows for interactive point-to-point videoconferences between two sites, and multipoint videoconferences involving up to 16 sites.



ESD 105 houses locations for the K20 system's interactive videoconferences. All point-to-point conferences must be scheduled through the K20 Online Resource Reservation System (KORRS) through procedures and forms that are available at [www.esd105.wednet.edu/TechnologyServices/Scheduling.htm](http://www.esd105.wednet.edu/TechnologyServices/Scheduling.htm). Our resources can also be scheduled for local participation in multipoint videoconferences originating elsewhere in the state that provide such offerings as trainings, security bulletins, and OSPI communication forums.

*Serving.  
Delivering.  
Inspiring.*